

The Metropolitan Neurosurgery Group LLC
1010 Wayne Avenue, Ste. 420, Silver Spring, MD 20910
Phone: 301-557-9051 Fax: 301-654-9394

MNG CANCELATION POLICY

Dear Patient,

Metropolitan Neurosurgery Group strives to render excellent medical care to you, your family, and all of our patients. In order to be consistent with this philosophy we ask that, if patients need to cancel their appointments we ask for the following:

New patient appointments: \$825-1250

We request that you please call our office at least 1 week prior to your appointment date in the event that you need to cancel or reschedule your appointment. As you now know, the imaging requested in addition to traveling plans makes it difficult to schedule New Patients in a short notice.

If you call us less than a week in advance you will be charged a late cancellation fee of \$150.00, if you are a “No show” you will be charged \$250.00.

Follow up appointments: \$210.00 - \$715.00

We request that you please call our office 72hrs working hours in advance, if you need to cancel or reschedule your follow up appointment. If you do not contact us with at least a 72hrs working hours in advance, you will be charged a late cancellation fee of \$50.00 and if you are a “No Show” you will be charged \$75.00.

In order to protect patient privacy we do not allow patient “appointment swapping”, we have our own waiting list and will schedule patients accordingly. Please keep in mind that Dr. Henderson, Dr. Narayanan and Dr. Rosenbaum book out quite far in advance, if you cancel your appointment and need to reschedule, you will be scheduled for the next available appointment time.

Please call us at (301) 557-9049/9051 to notify us of any changes or cancellations.

Patient Name: _____

Patient Signature: _____

Date: _____