

Dear Pandit Foot And Ankle Clinic Patients, Families, and Friends:

News of the Novel 2019 Coronavirus (COVID-19) has caused great concern. Here at PFA we consider your health and safety a top priority. As of now, we will provide our services as normal with the following considerations:

1. If you are experiencing or have experienced within the last two weeks a cough, runny nose, or difficulty breathing, please call in to reschedule your appointment at 708-423-3668 (**please note that last minute cancellation fees will not apply in these situations)
2. If you or anyone in your family has traveled outside of the US and/or cruised in the last two weeks and/or been around someone possibly infected with the virus, please reschedule your appointment
3. We are requesting only the patient enter the office; and encourage the parent/family member/friend(s) to stay in the car (this does NOT apply to minors)
4. Our front office team will continue to check you in manually and will disinfect our digital check in iPad before and after your use .
5. Please use the hand sanitizer at our front desks upon your arrival and again upon leaving
6. The magazines will be out of commission for the time being to limit contact on shared surfaces
7. Our Physicians and Medical Assistants will sadly no longer shake your hand when introducing themselves but will ALWAYS deliver exceptional care with a smile
8. We are encouraging our team members to stay home if feeling ill and to do so for at least 24-48 hrs or longer depending on their signs and symptoms
9. We will wipe down counters, keyboards, office areas and high touch surfaces continuously throughout the day
10. Should you arrive to our office and begin to cough or sneeze we will kindly ask that you place a mask over your nose and mouth and wear gloves-- understand that we may also reschedule your appointment
11. We kindly ask that all reps limit their visits to our office at this time and consider calling the office with questions/concerns/product information
12. All affiliated hospitals have asked to post pone elective surgery for the time being but we will schedule your surgery as soon as the hospital allows
13. Finally, we kindly ask that patients/visitors to our office not ask to take home gloves, masks, or hand sanitizer as we need to conserve these for our dedicated medical team especially in light of the recent events

***upon entering and signing in with the front desk we will be escorting you to one of the private treatment rooms to minimize social contact in the waiting room

Pandit Foot and Ankle Clinic will continue to follow the recommendations from the CDC, state and local officials regarding COVID-19. We will also continue to follow the recommendations of our affiliated hospitals and surgical centers in regards to elective surgeries. We appreciate your understanding at this time. We ask that each and everyone of you stay safe.

-Yours in Wellness
Dr. Bela Pandit