



## NORTH CENTRAL TEXAS FOOT & ANKLE

In the wake of daily developments regarding COVID-19, we would like to update you on our efforts. The ways in which we are implementing added safety and compliancy protocols are as follows:

Our locations are open with limited hours. Patients can be seen in the office if deemed necessary by our physicians and per Wise and Denton Counties, Texas State, and US Federal guidelines. We have now also implemented telehealth appointments for applicable follow up care cases using a federally compliant platform. This option allows us to limit occupants of our building and implement social distancing, which in turn significantly decreases the risk of COVID-19 exposure. Patient inquiries will be reviewed by physicians and medical staff to best determine on a case by case basis whether an in office or telehealth visit is most suitable for the patient's care and needs.

### IMPORTANT INFORMATION FOR APPOINTMENTS AT OUR OFFICE:

Please cancel your appointment if you have a fever, cough or shortness of breath, have COVID-19, or have knowingly been in close contact with a person known to have COVID-19.

You will be required to sanitize your hands upon arrival to and departure from our office. You will also be asked to wait in your car if you are able to walk easily and have a cell phone with you. If you have trouble walking and/or do not have a cell phone, you may be seated in the waiting room. We will take your temperature as well.

We ask that you come to your appointment alone, or that only physically well, low risk, and necessary caregivers accompany you. We are making every effort to adhere to the CDC's request that our building's occupancy be kept to the necessary minimum.

We have increased cleaning, disinfecting, and sanitizing our entire office throughout the day with hospital grade products. All instruments are thoroughly sterilized as always. Your safety and quality of care are of the utmost importance to us.

Please contact us at 817-674-7494 during regular office hours if you have further questions or concerns regarding our protocols and/or your care.

Thank you in advance for partnering with us for your podiatric health and in the best interest of our community and country in our efforts to diminish the impact of COVID-19.

The North Central Texas Foot & Ankle Family