

# Installing the healow Application

1. Open App Store® on your iPhone®



2. or Google Play™ on your Android phone:



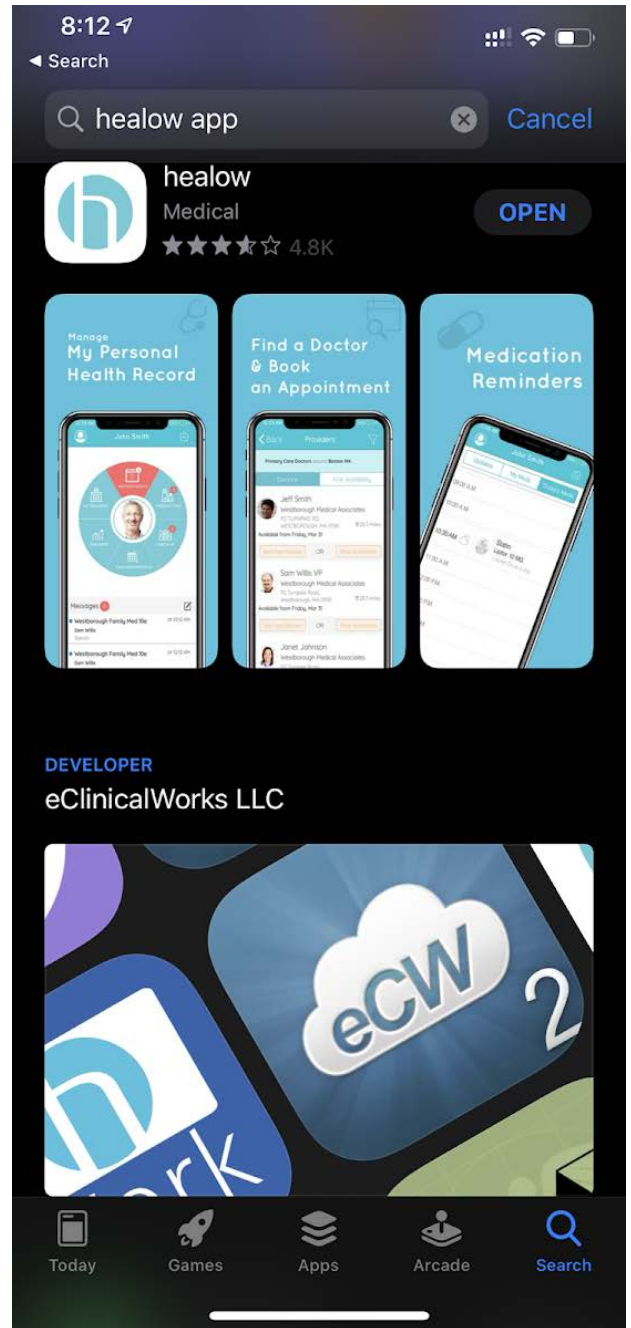
3. Type **healow app** in the search box.
4. Tap *Get* in the App Store or *Install* in Google Play: This installs the application to your phone.

**Note:** Make sure the application you are installing is the one developed by eClinicalWorks, LLC.

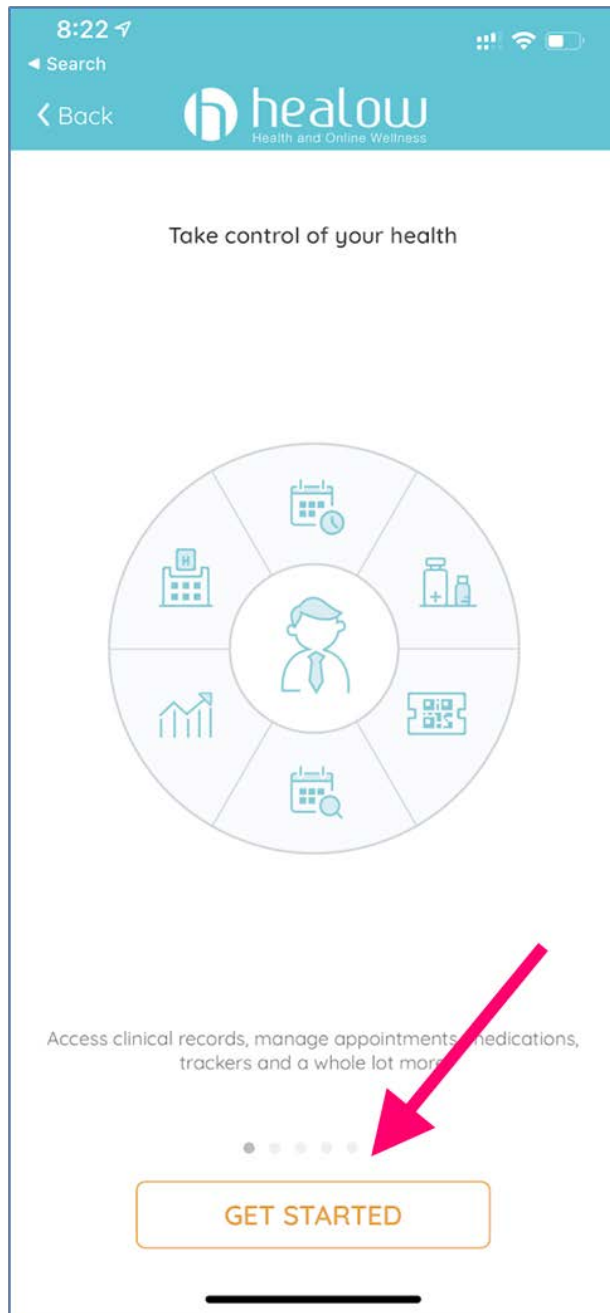
5. Tap OPEN or Tap the the healow application icon:



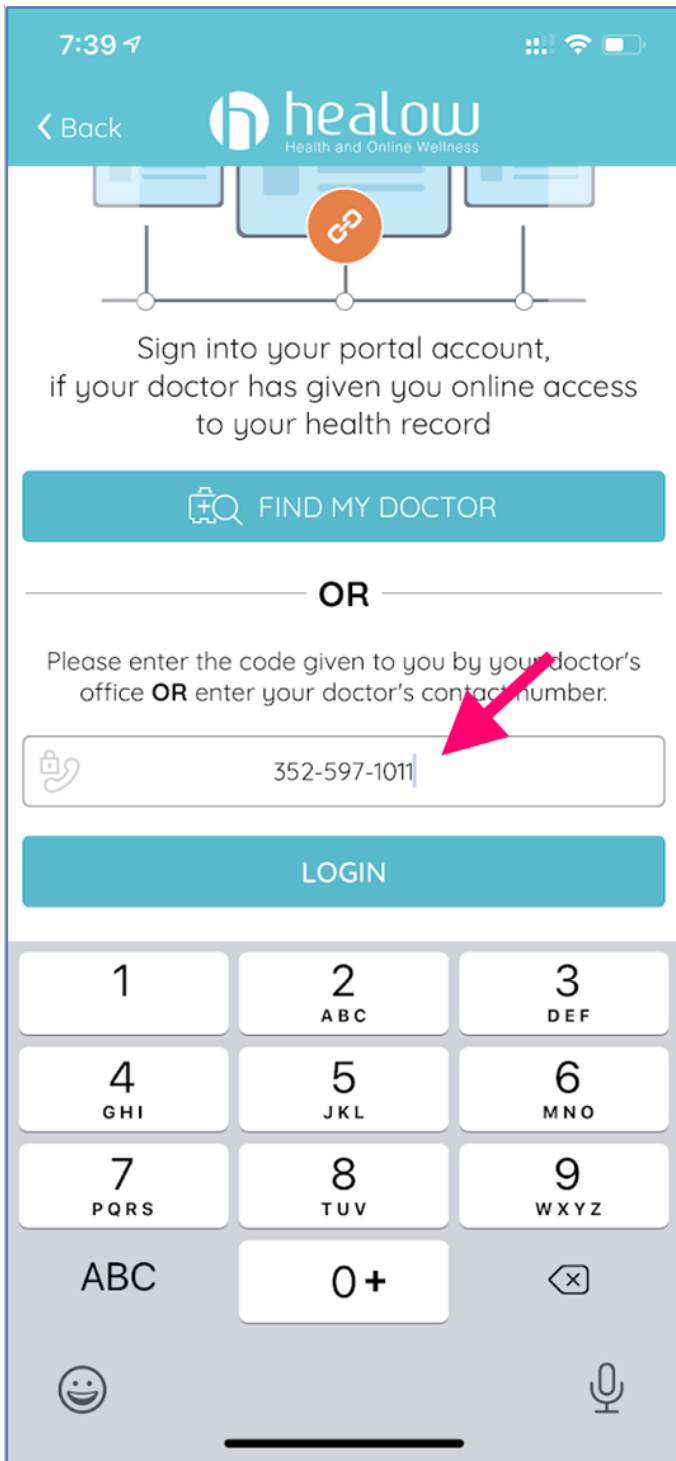
6. Accept the following in-phone notifications:
  1. Location
  2. Camera
  3. Microphone



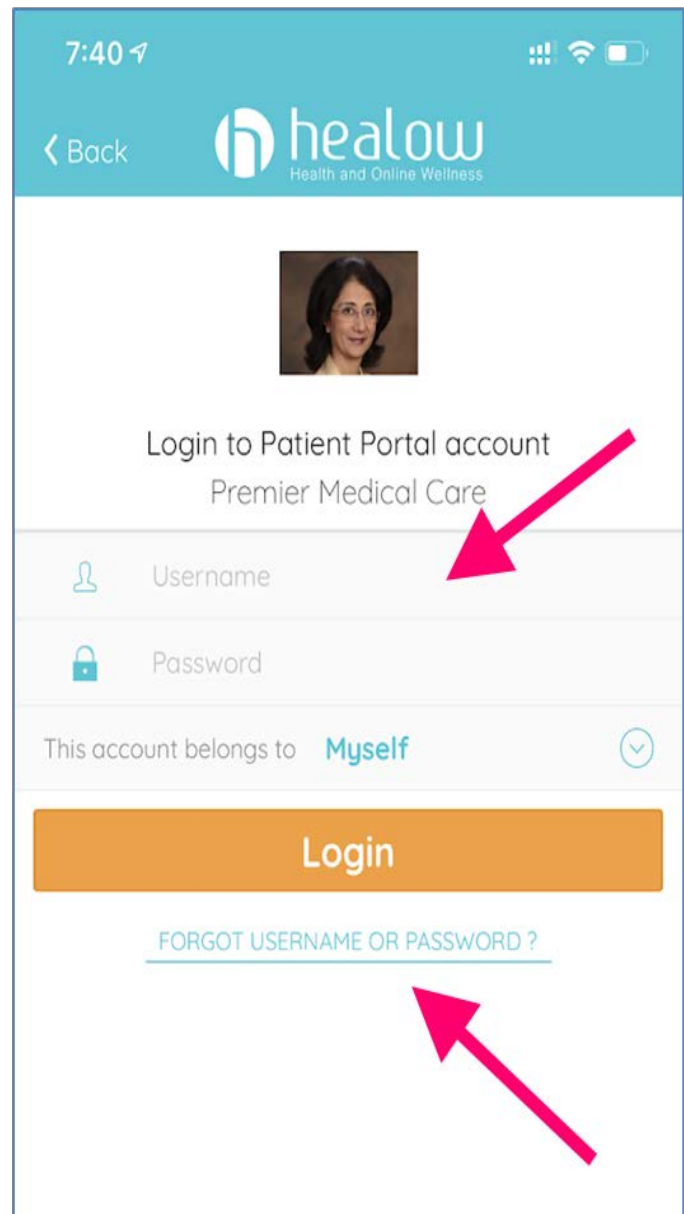
# Initial Setup of App



TAP "GET STARTED"



Type in practice telephone number.  
**(352) 597-1011**



Fill your Practice Portal Username and password.  
If you do not have one contact our office and one will be given to you.  
If you have forgotten your login information Click "FORGOT USERNAME OR PASSWORD" and follow instructions.

**Note:** The username and the password are case-sensitive.

1. Accept the Terms and Conditions for the healow application:



2. Verify the account by entering your Date of Birth.
3. Create and confirm a 4-digit PIN of your choice:



**Note:** Remember your 4-digit PIN; you will need it the next time you log in to the application.

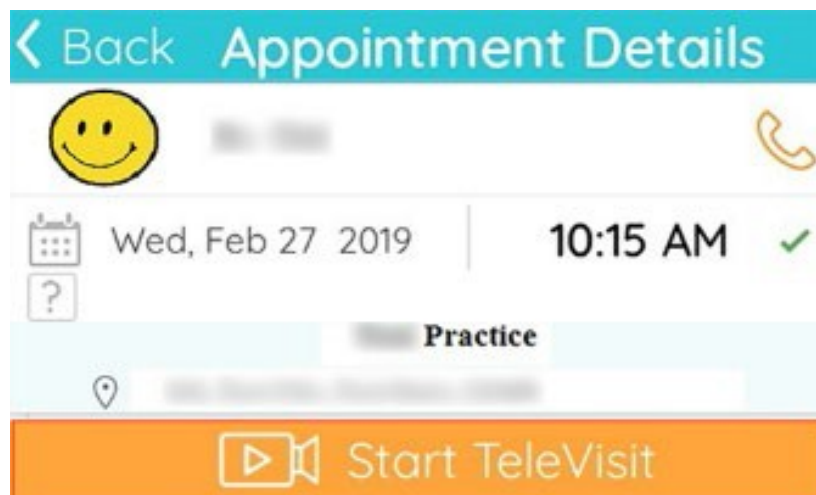
4. You will then be logged into the App

# Joining a TeleMedicine Visit

On the wheel screen, tap *APPOINTMENTS*:



1. Scroll to the bottom of the screen and tap *Start TeleVisit*:



2. Enter your vital signs and tap *Submit Vitals*:

< Back Vitals

Vitals

Fahrenheit

**Respiratory Rate**

Breaths per minute

**Pulse Rate**

Breaths per minute

**Submit Vitals »**

Skip »

You are now checked in. Wait for your provider to connect:

Feb 27, Wed 2019

10:15 AM

Questionnaire/Vitals entered

To end the visit Tap the red phone icon at the bottom of the screen to end the visit:

