

Dear Patient,

In light of the COVID 19 virus and the threat it poses, I wanted to make you aware of the changes we are making in order to cope with this threat and keep you safe.

1. We will reduce the amount of time you spend in the waiting room. We will have you check in and then have you wait in your car. We will call you when it is time to see the doctor and we can take you right back to the exam room.

2. When you check in we will take your temperature with a thermal scanner.

3. All of the exam rooms will be wiped clean and then sanitized with a powerful, medical grade UV light. The UV light kills viruses on surfaces and in the air.

4. You will notice that the staff and myself will be wearing N95 masks to protect you and ourselves. You are welcome to wear a mask as well if you have one. Even a bandana is better than nothing.

5. We will not be performing in office procedures such as nasal endoscopy or cauterization of nose bleeds. We will still be performing sinus CT scans and the CT room will be sanitized between patients.

6. Telemedicine visits will be available. You can arrange to Facetime or have a phone call with me or my PA, Jennelle. The cost is less than a regular office visit and you don't have to leave the house.

7. If you need surgery, I may ask you to post pone if it is not crucial to get it done quickly. If your surgery is urgently needed, it will be done. I am told that Mountain View Hospital is in the process of obtaining a method where by surgical patients can be tested before surgery. This will greatly enhance your safety if you need to get surgery.

8. Finally, the maximum number of people allowed in the office per visit is 2. If you need someone to come with you for assistance, only one other person will be allowed. Also, only one parent per child, and no additional children at the appointment.

Your safety and the safety of my staff is of great importance to me. I hope these changes will not create too much inconvenience.

Sincerely,
Dr. Baker