

Dear Patients,

Thank you for your continued loyalty to Prime Medical Care. Due to the Coronavirus pandemic, we have opted to take preventative measures and contribute to “flattening the curve”. We are introducing the following temporary changes to our practice.

1. We are not accepting any patients online at this time. If you are looking to schedule an appointment, please contact our office at 703-746-8408 for consultation on medical issues other than corona virus infections.
2. For the safety of other patients and our staff, we are not accepting any patients with symptoms of coronavirus infection or patients possibly exposed to corona virus. Symptoms may include fever, chills, headache, body ache, sore throat, cough, difficulty breathing, etc. Additionally, due to the same reasons, we are not conducting coronavirus tests in our office as well. However, if you are exhibiting any symptoms of COVID-19 (fever, cough, sore throat, body aches, headaches, breathing problems) or you think you may have come in contact with COVID-19, please contact us. We will try our best to assist you on what to do and where to go for testing.
3. Until further notice, our in-office appointment hours will be from 8:00 am to 2:00 pm, Monday through Friday. However, we will be available until 4:30 pm for telemedicine visits.
4. Thank you for your understanding during these unprecedented times. We are truly sorry for inconvenience these changes might have caused. We look forward to providing the stellar service you have come to know and expect from our practice. Please contact us at 703-746-8408 if you have any questions or you can email us via “Contact Us” in our website([www.primemedical.care](http://www.primemedical.care))

In the meantime, we encourage you all to practice the following preventive measures to prevent corona virus infection.

- Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place or after blowing your nose, coughing or sneezing.
- Use a hand sanitizer that contains at least 60% alcohol if soap and water are not readily available.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Avoid Close contact with people who are sick. Keep distance between yourself and other people
- Take steps to protect others. Stay home if you are sick except to get medical care.
- Maintain social distancing. Maintain a distance of 6 feet between yourself and other people, particularly those who are coughing, sneezing, and have a fever.
- Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow. Immediately wash your hands with soap and water for at least 20 seconds. If soap & water are not readily available, clear your hands with a hand sanitizer.
- Wear a facemask if you are sick.
- Clean and disinfect frequently touched surfaces daily. These include tables, doorknobs, light switches, countertops, handles, desks, phones/cell phones, keyboards, pens, faucets, sinks etc.

For detail information, please click this link:

<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>

Thank you.

Prime Medical Care, LLC