





# Preserve your legs. Protect your lifestyle.

### Welcome letter

Welcome to South Charlotte General and Vascular Surgery.

We are dedicated to providing you with state-of-the-art and lasting care for your vein problems in a comfortable and serene environment.

## Your first visit with us will usually include:

- Detailed questionnaire about your symptoms, lifestyle and your goals for treatment
- Preliminary documentation of your symptoms and medical history by our medical staff.
- Photos of your legs as well as accurate measurements for compression garments
- A physical exam by one our expert providers and a detailed discussion about your symptoms and goals.
- If you have any symptoms, an ultrasound is essential for making an accurate and precise diagnosis and formulating a comprehensive plan for your vein care. A detailed leg ultrasound will be scheduled in our accredited vascular lab with our highly trained technologists.

### Your second visit will usually include:

- Review of your ultrasound findings if done
- · A firm diagnosis of your problem
- Your specific insurance benefits explained to prevent any unexpected charges.
- Treatment options, alternatives, and risks clearly explained
- All questions answered to your satisfaction in plain language

#### Please:

- Completely fill out the forms on your patient portal; if you don't have access to a computer, completely fill out the enclosed forms and bring them with you. That will save a lot of time during your visit
- Bringing a pair of loose-fitting shorts.
- Please arrive 30 minutes early to complete any additional paperwork
- Please bringing your insurance cards and a photo ID with you.

A full line of compression garments and other products are available in the office if you choose to purchase them during your visit.

We understand that you have a choice and hope to earn your trust in caring for your wellness and health. Let us help you preserve your legs and protect your lifestyle!

James N Antezana, MD, RPVI.

Elias J. Arbid, MD, FACS, FICS.