

## **Q: What questions will a health care provider ask me when I call?**

The Florida Department of Health follows CDC guidance on testing for COVID-19. This means that when a person goes to their local health care provider they will be asked the following questions:

1. Did you have close contact with a confirmed case of COVID-19 and are experiencing symptoms?
2. Are you located in an area where there is confirmed community spread?
3. Are you experiencing unexplained respiratory illness that requires hospitalization?
4. Have you traveled to or from an affected geographic area with community transmission in the last 14 days and have a fever or symptoms of lower respiratory illness?

If the answer is yes to any of those questions, that person will be tested. Additionally, a person can be tested at the discretion of their local health care provider if they do not meet the above criteria.

The Florida Department of Health has three labs open in Jacksonville, Miami and Tampa that will continue to operate to provide results as quickly as possible.