

## A Letter to Our Patients and the Greater New Orleans Area,

Orthopaedic Associates of New Orleans has been proud to serve the orthopedic needs of the Greater New Orleans area for over 60 years. In these difficult and unusual times, we will continue to provide the highest quality orthopedic care to the community. Our dedicated staff has been working tirelessly to contact our patients and following up on the latest CDC and Louisiana Department of Health Guidelines. We greatly appreciate the great work that our receptionists, medical assistants, office staff, nurses, and doctors are doing to keep Orthopaedic Associates of New Orleans functioning to care for our patients.

A few important points to share:

- If you had a scheduled, in-person office visit between now and April 13, please CALL THE OFFICE prior to your appointment. We are not able to see routine follow-up appointments in person. You will likely be offered a telemedicine visit, if deemed appropriate. In-person visits will be screened per the CDC guidelines.
  
- For those patients with a new or recent fracture, or suspect you may have a fracture, please CALL THE OFFICE so that our providers can determine the best course of action for you. Do not present to the office without hearing from us.
  
- For those patients who have recently had surgery, please CALL THE OFFICE so that our providers can determine the best course of action for you. Do not present to the office without hearing from us.
  
- For those patients who were on our surgery schedule, we currently are prohibited from performing any non-emergent surgery INDEFINITELY. We do not currently have a date where we are able to put patients back on the surgery schedule. As soon as we get a date from the Louisiana Department of Health, we will immediately begin the rescheduling process.
  
- If you have an orthopedic emergency during business hours, please CALL THE OFFICE. Do not present to the office without speaking to us. If it is after hours, you can call the office and speak to the physician on call. We will do our best to keep you out of the emergency room, but some issues cannot be handled in the office.

Lastly, we hope that you and your family stay safe and healthy during this time. We are doing everything possible here at Orthopaedic Associates of New Orleans to take care of our wonderful office personnel during this crisis. We all hope to see you in the office as soon as this crisis is resolved.

Orthopaedic Associates of New Orleans