



CONNECTING TO THE PATIENT PORTAL FROM YOUR COMPUTER ALLERGY & CLINICAL IMMUNOLOGY MEDICAL GROUP

You will receive an email from the practice to set up your Patient Portal account. Simply click on the link and you will see the Log In page below.

The screenshot shows the patient portal interface. At the top left is the dandelion logo. In the top right corner, there is a language selector with 'Cambiar a' and 'Español'. The main heading reads 'Welcome to Welcome to Allergy and Clinical Immunology Medical Group'. Below this, a welcome message states: 'Welcome to our Support Portal that facilitates better communication with your physician's office by providing convenient 24/7 access from the comfort and privacy of your own home or office. Send messages, view statements, & more!'. There are three main content areas: 1) A section for the 'healow' mobile app, featuring a smartphone image, the text 'Access your health records through the healow mobile app', and buttons for 'Download on the App Store' and 'Get it on Google play'. Below this is a text box: 'Find us using our unique practice code on the healow app' with a 'HECEBA' button. 2) A 'Book an appointment with your doctor' section with a 'Sort By: First Name' dropdown and a message: 'Unable to fetch the results. Please try again later.' 3) A blue 'LOGIN TO YOUR ACCOUNT' page on the right, which includes a verification code prompt, a 'Using Mobile Phone' button, an 'OR' separator, a 'Enter the details below' section with 'User Name' and 'Password' input fields, a 'Login' button, and a 'Trouble logging in' link.

Enter your Username and Password if you have them. If you don't have a password, just click on Trouble Logging In just below the Password box and the system will ask you if you have your username. Enter your Username and you will receive an email with a password reset.

After you enter a valid password (8 characters), you will need to log in again and answer a few questions for security purposes.