

March 17, 2020

## **Aetna Update**

- **Aetna Commercial patients pay \$0 for covered telemedicine visits** until June 4, 2020.
- **Until further notice, Aetna is also expanding coverage of telemedicine visits to its Aetna Medicare members**, so they can receive the care they need without leaving their homes. **With this change** and new flexibilities announced by the Centers for Medicare and Medicaid Services to help combat the virus, Aetna Medicare members can now see their providers virtually via telephone or video thru an app called Chiron Telehealth.
- **Aetna is offering its Medicare Advantage brief virtual check-in and remote evaluation benefits** to all Aetna Commercial members and waiving the co-pay.
- **Patients won't have to pay a fee** for home delivery of prescription medications from CVS Pharmacy®.
- **Aetna is extending its Medicare Advantage virtual evaluation and monitoring visit benefit** to all Aetna members as a fully-covered benefit.
- **Aetna is waiving early refill limits on 30-day prescription maintenance** medications for all Commercial members with pharmacy benefits administered through CVS Caremark.
- **Aetna Medicare members may request early refills on 90-day prescription maintenance medications** at retail or mail pharmacies if needed.