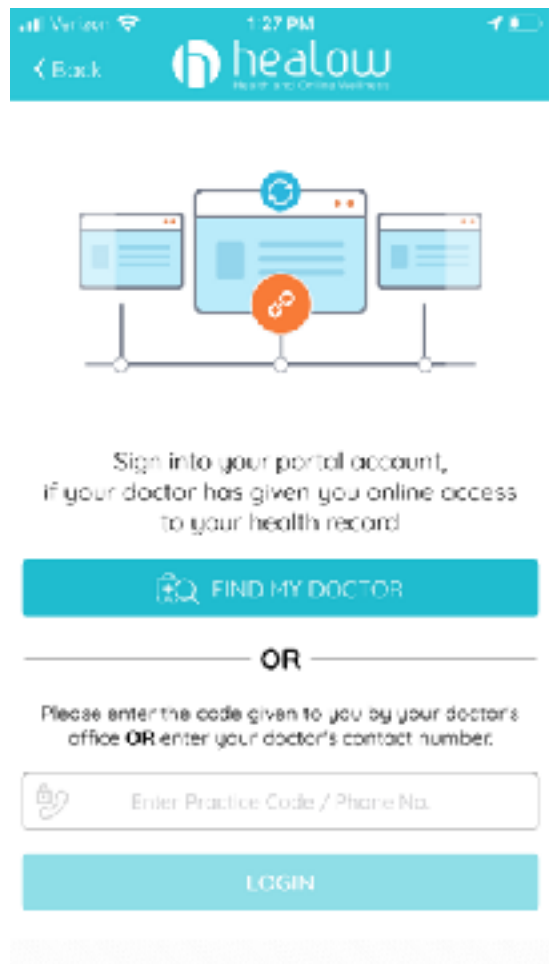


Telemedicine Instructions on the Healow App



1. In the app store on your smart phone download the Healow app.
Healow is compatible with iphone and android phones.
2. Open the app and press the Get Started button on the bottom
3. Enter 928-773-2222, or BJDHBD in the search bar to locate Flagstaff Surgical Associates
4. Enter your log in credentials for your patient portal account to log into the Healow App.
5. You will be prompted to generate a 4 digit pin number.
6. When prompted, enable push notifications and allow access to your microphone and camera. If you do not allow access or notifications you will not be able to call in for your televisit appointment.
7. You will find your upcoming appointment on the top of the wheel in the appointments section. If you have an upcoming appointment the section will be red. Click on the appointment section.
8. Click on the appointment
9. The appointment details will open up, if you are ready select start televisit.
10. Enter your vitals, if you know them, and fill out any questionnaires, then press submit.
11. On the next screen press start televisit
12. You will be brought into the virtual waiting room. Once the provider joins you will be live on your visit.


See step by step images below. Please call 928-773-2222 if you have any questions or need help troubleshooting your telehealth visit.



Verizon 1:27 PM

healow
Health and Clinical Software


Please enter the code given to you by your doctor's office **OR** enter your doctor's contact number.

 BUDH3D

LOGIN

Verizon 1:27 PM

healow
Health and Clinical Software



Login to Patient Portal account
Flagstaff Surgical Associates

Username

Password

Verizon 1:28 PM

Terms of Use Cancel

Verizon 1:28 PM

Create PIN

TERMS OF USE AGREEMENT

This Terms of Use Agreement ("Terms of Use" or "Terms of Use Agreement") governs your access and use of the software, applications, and services as described below.

Ownership and Purpose of the Websites and Applications:

Healow, LLC ("HEALOW") owns and operates various websites and applications related to electronic medical records ("EMR"), software for EMR and healthcare practice management, and other related online products and services. Some of the HEALOW products and services interact with the software for EMR and healthcare practice management ("EMR Software") owned and licensed by eClinicalWorks, LLC. The HEALOW products and services include the healow websites and applications (including healow.com, healow® and the healow® app, healow@work®, healow mom®, healow kids™, healow smile™, healow open access™, hello2healow™, and the healow telemedicine offering, and the healow widget™ which allows patients to book appointments for a provider or practice from that provider's or practice's webpage or other online listing), and any other current or future websites, mobile access or

I agree to the terms & conditions

The confidentiality of your health information is important to us.

For that, we need you to create a 4 digit PIN of your choice to be used to unlock your app.

○ ○ ○ ○

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	



Arianne Hyder

Wed, Mar 18 2020 01:30 PM ✓

test



Flagstaff Surgical Associates



Start TeleVisit

The Vitals has been submitted successfully.

Review Vitals

Arianne Hyder 01:30 PM
Wed, Mar 18

Flagstaff Surgical Associates [Location Icon]
37 W FOREST AVE, STE 501 FLAGSTAFF, AZ 86001-4482 [Phone Icon]



Waiting for
Arianne Hyder to join...

Appointment Time

Mar 18, Wed 2020 01:30 PM

Questionnaire/Vitals entered