

Telemedicine Instructions from the Patient Portal

1. Go to www.flagstaffsurgical.com and click on the link for the patient portal
2. Enter your patient portal credentials
3. Click Join Televisit under the appointments section on the main screen
4. You will be prompted to enter your vitals and fill out relevant questionnaires for your visit. Press submit.
5. Your computer will do a compatibility check, **you need a webcam (with a microphone) in order to participate in your telehealth visit.** If you do not have a microphone or a webcam you will not be able to join the visit.
6. Click start televisit if you do not have any issues with the compatibility check
7. You will be brought into the virtual waiting room. Once the provider joins you will be live on your visit.

Please call 928-773-2222 if you have any questions or need help troubleshooting your telehealth visit.