SUMMIT
HEALTH & WELLNESS

TELEMEDICINE VSEE GUIDE

VSEE New Account Directions:
- Go to https://my.vsee.com/signup
- Enter your email and set up your free account.
- Download the VSee app to your phone and/or your computer with video and audio capabilities.
- Login to your VSee account.

*You can now make video call or chat with a provider by hovering or clicking on the contact information. Please make sure to set up a time to test your VSee prior to your initial telemedicine appointment. Make sure we have your email information that was used to set up your VSee account when making your appointment.

VSEE Troubleshooting:

You can attempt a VSee Test Call (with someone in your contacts) to troubleshoot to seeing if VSee is not working correctly.

The audio/video settings under the "Settings" button is also a great place to fix or troubleshoot if you cannot see or hear during a video call.

If you are still experiencing issues, make sure updates are downloaded, speakers connected and not on mute, ensure you are connected to the internet and settings are adequate.

VSEE Button Functions:
Tools Button- You can share your desktop, send a file, start a group chat, record your video call and arrange the windows on VSee.
Add Button- You can add, invite or import individual and group contacts.
Settings- This is where you can change your settings for audio/video, set preferences and update your profile.
Help Button- This has that quick startup guide & frequently asked question.

If you have questions or want to set up a time to test your VSee prior to your appointment with a provider, please contact our office at 405.310.3735.