



Dear Valued Patients,

Over the last few weeks, we have faced many challenges in regards to the Coronavirus Covid-19. We want to assure you all that your health as well as our staff's health is a top priority during these trying times. **As always, our top priority is a healthy pregnancy.**

Following the recommendations of the CDC, International Fertility Societies and guidance from the New Jersey State Department of health, we have taken many steps to reduce the risk of exposure and transmission of Covid-19.

In the best interest of our patients and staff, it is recommended to LIMIT the number of people in our office, we will be doing this by:

1. Starting now, all office visits for new or follow-up patients, which are consultative in nature, will be conducted via telemedicine. Only patients who require an ultrasound, physical exam or blood testing will actually come into the office.
2. Only scheduled patients should come during morning monitoring or for sperm testing. No partners should accompany them, please wait in the car or outside the office.
3. Wayne office is closed until further notice.
4. In Hasbrouck Heights, a staff member will be screening patients in the lobby to check them in. After check-in, everyone will be sent back to their cars to wait to keep the number of people in the waiting room to a minimum.
5. In the Hoboken office, patients will be asked to wait in the corridor or outside if there are too many people at once in the waiting room.
6. Patients and staff who are sick or who have reason to believe they may have been in close contact with someone diagnosed with Covid-19, or who have recently travelled to an area of high infectivity, are asked to stay home and not come into the office. This is true even for patients in treatment cycles.
7. Where possible, staff are job-sharing or working from home. During this time to allow proper communication, we ask that you please answer calls from blocked numbers, as it may be URA staff calling you from their home lines. Even better, please sign up for the eIVF patient portal and use that for communications whenever possible.
8. Each exam/procedure room is undergoing a more intensive cleaning between each patient. This is of course slowing up morning monitoring. We ask for your understanding during this time if flow seems somewhat slower than usual. It is for a good cause.
9. Some other precautions we are taking to ensure the health and well-being of all is to screen all new and existing patients coming in the office. Patients will be asked a series of questions when entering the office. We ask that if you are experiencing any flu like symptoms, body aches, coughing or fever or have recently traveled to areas such as Europe, Italy, Iran, China, Japan, South Korea,

California, Washington State or Oregon that you please reschedule your appointment and do not come to the office.

10. Patients will be asked to sanitize their hands before entering any exam room.
11. Please be aware that our office will continue to be cleaned and sanitized thoroughly throughout the day as always. There is hand sanitizer available at the front desk area, hallways and in each exam room as well.
12. Please be advised that we are continuing to monitor the situation and will be communicating with you with any updates or changes in protocol.

Thank you for your cooperation.

The URA Team