



The safety and health of our patients and staff are of highest importance to MD Pain. In order to adapt to the current changes in how we deliver care during the COVID-19 pandemic, we will be utilizing a telemedicine platform in an application named Zoom.

Two Telemedicine requirements are that we are ***only able to treat existing patients*** and ***the patient must initiate their desire to continue on a Telemedicine platform.***

Patients will need to complete a new consent before their first appointment, and it is accessible by this link:

<https://metrodenverpain.com/>

We intend to transition to Telemedicine by next week.

In order to prepare for your upcoming Telemedicine appointment, there are a few steps which need to be performed. Our intention is to make this as easy of a transition as possible.

Step 1- You will need a laptop, computer, iPad, or a smart cell phone with internet connectivity. You will need to provide us with your email address and sign the telemedicine consent form.

Step 2- We will email you an appointment invite which contains a link. This is a link to the software which will need to be downloaded before the appointment time. You will not need to sign up or do any other action other than downloading the software from that link. Simply follow the simple instructions which enable you to check that your camera and microphone work.

Step 3- A FEW MINUTES BEFORE YOUR APPOINTMENT TIME, your medical assistant will call you to be sure you have been able to get set up and answer any last-minute questions.

PLEASE be patient with us as we work hard to transition our practice over to one that allows for optimum health and safety for you and staff during this critical time.

Thank you,
MD Pain Staff