

FINANCIAL POLICY

We are dedicated to providing you with the best possible care and services, and as a commitment to you, we participate with a majority of health insurance plans. Your clear understanding of our Financial Policy is important to our professional relationship. Please ask if you have any questions about our fees or your financial responsibility.

It is important for you to familiarize yourself with the specific requirements and policies of your insurance plan.

- If your insurance plan requires a referral from your Primary Care Physician in order for services to be covered, it is your responsibility to obtain the referral prior to your appointment. If a referral is not presented at your appointment, you will be responsible for the entire cost of the visit.
- Payments are expected at the time services are rendered.
- If your insurance requires you to meet an annual deductible before your healthcare is covered, you will be billed for all services rendered until you meet your deductible.
- If any services are denied as Out-Of-Network, not covered by the terms of the policy, policy not in force, not medically necessary, or have a deductible/co-insurance issue, you will be billed and are responsible for the balance.
- If a biopsy or lab specimen is collected at your visit, it is sent to an outside lab for processing. This is a separate service that may incur a bill if you have a lab fee or deductible fee and will be billed separately by the lab.
- If you fail to notify our practice of any insurance changes, you will be fully responsible for any fees not paid by your insurance company.

Cancellation Policy: As a courtesy, we make every effort to confirm appointments in advance; however, it remains your responsibility to keep appointments. If you are unable to keep an appointment, we ask that you give a 24 hour notice and if you need to cancel or reschedule an appointment, please speak to the receptionist directly. Messages left via phone, email, or text, are not considered as valid. ***In the event you are unable to give sufficient notice or have missed your appointment, a cancellation fee of \$50 will automatically be billed to your account.***

For all cosmetic appointments, a \$200 deposit is required to secure your appointment. ***A cancellation of cosmetic appointments with less than 24 hours' notice is subject to loss of deposit, or \$100 fee at the discretion of the office.***

Returned checks will result in a \$25 service charge.