



## WHEN YOU SCHEDULE YOUR APPOINTMENT...

You should have confidence when you schedule an appointment in our office, we are doing everything we can to continue to have a safe and sanitized visit for you. We are closely monitoring the World Health Organization (WHO), the Centers for Disease Control and Prevention (CDC), and local health agencies for the latest developments related to health awareness. We have always, and will continue, to follow the guidance of government and public health officials with regard to reinforcing recommendations on the appropriate health and safety measures with our patients, team and practice.

# HOW WE CARE ABOUT YOU

AND HOW YOU CAN PROTECT YOUR FAMILY



Thank you for entrusting our team to serve you and your family with your dental needs.

Since our office first opened, we have always been committed to providing our patients with exceptional dental care while ensuring a clean and comfortable environment.

As a privately owned dental practice, we focus on providing our patients with enough time for their appointments without double booking their appointment time. This allows our team to provide you with the best care possible, sterilize instruments and disinfect all surface areas and equipment.

In our office, we have always and will continue to wash hands thoroughly and in between patients, change masks, and wear the appropriate clothing and eye-wear.

#### SOME ADDITIONAL PROACTIVE MEASURES WE TAKE ARE:

- Sanitizing all touch-points in the office on an hourly basis including seating and work spaces, door handles, rails, restrooms and other commonly used services on an increased frequency using cleaning solutions certified to kill viruses.
- Limited all skin to skin contact (i.e. shaking hands).
- We will continue to monitor the situation, update our patients and community .

We have partnered with the Organization for Safety, Asepsis, and Prevention (OSAP) who are infection control experts who work directly with the CDC Division of Oral Health to ensure we implement the best practices. This includes promoting hand-washing and healthy hygiene practices among our team and patients.

## WHAT PATIENTS CAN DO TO HELP ENSURE THEIR FAMILY'S WELLBEING

Follow the World Health Organization or Center for Disease Control's Five Step to wash your hands properly.

## FOLLOW THESE FIVE STEPS EVERY TIME:

- Wet your hands with clean, running water (warm or cold), turn off the tap, and apply soap.
- Lather your hands by rubbing them together with the soap. Lather the backs of your hands, between your fingers, and under your nails.
- Scrub your hands for at least 20 seconds. Need a timer? Hum the "Happy Birthday" song from beginning to end twice.
- Rinse your hands well under clean, running water.
- Dry your hands using a clean towel or air dry them.

# How to Handwash?

WASH HANDS WHEN VISIBLY SOILED! OTHERWISE, USE HANDRUB

⌚ Duration of the entire procedure: **40-60 seconds**

