

**PATIENT** 

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6705 Heritage Pkwy Ste 102 Rockwall, TX 75087 Phone: 972.722.2526 Fax: 972.722.2528

Guardian

	Last Name:		Last Name:	
	First Name:		First Name:	
	Preferred Name:		Phone Number:	
	Middle Name:		Emergency Contact	
	Previous Name:		Name:	
	Sex:		Relationship:	
	Date of Birth:		Home Number:	
	SSN: ( for billing)		Cell Number:	
	Address:		Next of Kin	
	Address (ctd):		Name:	
	Zip Code:		Relationship:	
	City:		Phone:	
	State:		Employment	
	Home Phone Number:		Employer Name:	
	Cell Number:		Employer Phone:	
	Consent to Text:		Job Title:	
	Work Number:		Insurance	
	Email Address:		Insurance Name:	
	Contact Preference:		Insurance Address:	
	Language:		Insurance Phone #:	
	Race:		Insurance ID #:	
	Ethnicity:		Insurance Group #:	
	Marital Status:		Primary on Insuran	ce: (Name)
	Pharmacy:		Primary Date of Birth:	
	How did you hear about	: us:	Primary SS #:	
			Relationship to Patient:	
Private ins Dr. Theres insurance	a M Conyac, MD, for any serv policy. I also authorize GLOW	ices furnished to me by the physician. I I to release to my insurance company, r	understand I am financially referring physician and other	horize payment of medical benefits to GLOW, responsible for any amount not covered by my consultants on my case information concerning evaluating and administering claims of benefits.
PATIENT SIG	GNATURE:		DATE:	_
	info@glowbgyn.com	1		www.glowbgyn.com

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# \*\*PLEASE FILL OUT AND COMPLETE THIS FORM TO THE BEST OF YOUR ABILITY. IF IT DOES NOT APPLY TO YOU PLEASE PUT N/A.\*\*

<b>Problems/Reason for visi</b>		<u>Allergies:</u>				
Medications:		Pharmacy:				
Gyn History: Sexual problems:Yes No Most recent mammogram: _ Menses monthly: Yes No Date of last colonoscopy:	STIs/STDs:Yes No	Abnormal Pap: Age at 1st perio	Age at first ch Yes No od:	ild: Flow: Light Age at meno	On BCP's a Moderat pause:	t conception:Yes No te Heavy
Yes No <b>Current birth control n</b>	nethod:		Nesired hirt	h control met	hod.	
Pregnant Seeking Pregnancy IUD Condoms Implant Patch	Partner Vasectomy Depo-Provera Spermicide	Menopause Vaginal Ring Withdrawal	Sterilization Hysterectomy Ablation	Tubal Ligat Abstinence Sponge	ion	BCPs Diaphragm Cervical Cap
Obstetric History: Total: Full term: Prema		uaad. Abautiau		Fatanias Multi	ula biutha.	Linings
Past Pregnancies:  1.Fetus Date: Anesthesia: Complications: Yes No 1.Fetus Date: Anesthesia: Complications: Yes No Family Medical History: Social History: Smoker	lbsoz Preterm labor: Yes No Breast cancer Ova	Gestational ag Delivery site: V	ge:weeks_ Vaginal / C-Section Uterine cancer	day Labor lei n Gender: Colon cancer	ngth hrs: _ M / F · Diabe	
	g - how much:				ναμσο	
Surgical History: (Circle al	l that apply)					
Abdominoplasty Breast Surgery Dilation and Curettage Hernia Repair Mastectomy Partial Hysterectomy Tonsillectomy	Appendectomy Caesarean Section Ectopic Preg. Hysteroscopy Myomectomy Sinus Surgery Total Colectomy	Cholo Endo Lapa Ooph Thyro	eral Mastectomy ecystectomy metrial Ablation roscopy iorectomy oid Surgery Hyst	Colonoso Endomet Laparoto Orthopeo	my lic Sx tomy	Breast Implants Colposcopy Sigmoidoscopy LEEP Ovarian Cyst Adenoids OtherImplant
Past Medical History: (Circ	cle all that applies to yo	our medical histor	ry)			
Acid Reflux (GERD) ,Acne, Allergies, Anemia, Anesthesia Complications, Anxiety Disorder, Art (IVF or FET),Arthritis, Asthma,Autoimmune disease, Birth Defects, Blood Transfusion , Breast Cancer , Breast Problem, Cancer, Deep Vein Thrombosis, Depression, Derm Disorders, Diabetes, Eating Disorder, Eczema, Endometriosis, Fibromyalgia, GI Problems, Gestational Diabetes, Headaches, Heart Disease, Heart Problems, Hematologic disorders, Hepatitis/Liver Disease, High Cholesterol, History of STI, Hypertension, Infertility, Kidney Disease, Kidney/Bladder, Lung Disease, Neurologic/Epilepsy, Osteoporosis, Ovarian Cancer, Polycystic ovary syndrome, Polyps, Pre-Eclampsia, Psychiatric Illness, Pulmonary, TB,Asthma, Stroke, Thrombophilias Thyroid Problems, Trauma/Violence, Varicosities						
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# Consent to Treat and Appointment Wait Times

# **Consent to Treat**

I voluntarily authorize and consent to the medical care, treatment, and diagnostic tests that the providers at GLOW and their designated associates or assistants believe are necessary. I also consent to the taking of photographs or films related to the care and treatment of the patient and understand that such photographs or films may be made part of the medical record. I understand that by signing this form, I am giving permission to the doctors, nurses, physician assistants, and other health care providers in this medical office to provide treatment as long as a physician/patient relationship exists, or until I withdraw my consent.

PATIENT SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

Appointment Wait Times  Here at Glow, we want to thank you for choose patient deserves and will be treated with excellent.	-
An OB/GYN practice can be challenging to ke Emergencies can arise at any time which may with a patient, or leave the office to head to the sonographers schedule.	y require our doctors to spend more time
We will do our best to keep our current appoint out of our hands. Please keep this in mind who close to another appointment, lunch time or p	nen scheduling your appointment time
When it comes time for you to need us unexp	pectedly, expect the same treatment.
If you need to reschedule your appointment due to fees. We will do our best to reschedule you and tr	<del>-</del>
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#### PHI / Protected health information

You have the right to restrict how your protected health information is used and disclosed for treatment, payment or healthcare operations. We are not required to agree with this restriction, but if we do, we shall honor this agreement. The HIPAA (Health Insurance Portability and Accountability Act of 1996) law allows for the use of the information for treatment, payment, or healthcare operations.

By signing this form, you consent to our use and disclosure of your protected healthcare information and potentially anonymous usage in a publication. You have the right to revoke this consent in writing, signed by you. However, such a revocation will not be retroactive.

By signing this form, I understand that:

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- Protected health information may be disclosed or used for treatment, payment, or healthcare operations.
- The practice reserves the right to change the privacy policy as allowed by law.
- The practice has the right to restrict the use of the information but the practice does not have to agree to those restrictions.
- The patient has the right to revoke this consent in writing at any time and all full disclosures will then cease.
- The practice may condition receipt of treatment upon execution of this consent.

May we phone, email, or send you a text to confirm your appointments?  Phone #: Email:				No	
May we leave a message on you Phone #:	r answering machine at home, wor	k or cell phone?	Yes	No	
May we discuss your medical co If yes, please name the member	ondition with any member of your f rs allowed:	amily?	Yes	No	
Name	Relationship to patient	Phone Number			
Name	Relationship to patient	Phone Number			
Name	Relationship to patient Phone Number				
*I understand it is my	responsibility to update GLOW, in	writing, if any of this in	forma	tion changes.	*
	e in this box, you are electronically fect and can be enforced in the san	• •			hat an electronic
Patient :					
I)	Print and sign name)			(Date)	
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# **Financial Policy**

info@glowbgyn.com

It is the philosophy of GLOW that all patients receive the best possible care and service.

Therefore, your complete understanding of our financial policy as it relates to your financial obligation is an essential part of our philosophy. Please read this thoroughly.

Many changes have taken place in the health insurance industry in recent years. Services once covered in full are now partially covered, covered only under certain circumstances, or in some cases not covered at all. It is your responsibility to know your plan benefits, please check with your insurance company regarding possible coverage exclusions.

Payment for all services provided by our practice is due in full at the time the services are rendered. Exclusions to this policy are those patients with insurance. Payment plans are available to patients who demonstrate a financial hardship. For further information, please contact the <u>Billing Department at 972.722.2526</u>.

If you are a member of a healthcare organization that GLOW participates with, we will file your visit with this organization and your copayment is collected at the time you arrive for your appointment. If GLOW does not have a contractual agreement with your insurance carrier, we will bill available insurance carriers as a courtesy to you if an insurance card is provided to us at the time of service. You will be billed in full for any services that your health plan deems to be a non- covered service or any balance due after we have received payment from your insurance carrier. All patient balances are payable upon receipt of the statement.

It is our policy that any patient at the age of eighteen years or older will be financially responsible for all charges incurred. For any patient under the age of eighteen, the parent who accompanies the minor for their visit will be financially responsible for all charges incurred.

GLOW accepts Cash, Personal Checks, Money Orders, ATM Debit cards, MasterCard and Visa for services rendered. A \$35 Returned Check Fee will be assessed to the account for every check returned to GLOW for insufficient funds. Refunds will be issued to guarantors. If the guarantor has an outstanding balance on another account, a refund will not be issued and the credit will be transferred to the account with the outstanding patient balance.

GLOW reserves the right to turn any patient over to collections if it is deemed that the account has been in default of the payment obligations or compliance of this policy. A fee will be assessed to all accounts sent to a collection agency.

In the event you are unable to make your scheduled appointment, please cancel at least 24 hours prior to the appointment. GLOW reserves the right to bill our standard office visit fee for non- compliance to this policy.

The staff of GLOW believes that open and honest communication is imperative for you to receive the best care. If you have any questions about your financial obligation or health care needs, please feel free to discuss them with one of our staff members				
Signature:	Date:			

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# **NOTICE OF PRIVACY PRACTICES**

I have had an opportunity to review this office's Notice of Privacy Practices, which explains how my medical information will be used and disclosed. I understand that I am entitled to receive a copy of this document.

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# **Advanced Practice Nurse Consent for Treatment**

This facility has on staff an advanced practice nurse to assist in the delivery of medical (may indicate specialty) care.

An advanced practice nurse is not a doctor. An advanced practice nurse is a registered nurse who has received advanced education and training in the provision of health care. An advanced practice nurse can diagnose, treat, and monitor common acute and chronic diseases as well as provide health maintenance care. In addition, the advanced practice nurse may treat minor lacerations and other minor injuries.

I understand that at any time I can refuse to see the advanced practice nurse and request to see a physician.

Check one:	
[ ] I have read the above, and hereby consent to my health care needs.	the services of an advanced practice nurse for
[ ] I have read the above and declined the service health care needs.	es of an advanced practice nurse for my
Patient:	Date:
Signature:	
*****************	******************
Office use only:  [ ] Scanned in chart [ ] Added note in Alert	

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#### **GLOW-NOTICE OF PRIVACY PRACTICES**

# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This practice uses and discloses health information about you for treatment, to obtain payment for treatment, for administrative purposes, and to evaluate the quality of care that you receive. This notice describes our privacy practices. You can request a copy of this notice at any time. For more information about this notice or our privacy practices and policies, please contact the person listed below.

#### **Treatment**

We are permitted to use and disclose your medical information to those involved in your treatment. For example, your care may require the involvement of another specialist. When we refer you to a specialist, we will share some or all of your medical information with that physician to facilitate the delivery of care

#### **Payment**

We are permitted to use and disclose your medical information to bill and collect payment for the services provided to you. For example, we may complete a claim form to obtain payment from your insurer or HMO. The form will contain medical information, such as a description of the medical service provided to you, that your insurer or HMO needs to approve payment to us.

# **Health Care Operations**

We are permitted to use or disclose your medical information for the purposes of health care operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, and licensing or credentialing activities.

#### **Disclosures That Can Be Made Without Your Authorization**

There are situations in which we are permitted by law to disclose or use your medical information without your written authorization or an opportunity to object. In other situations we will ask for your written authorization before using or disclosing any identifiable health information about you. If you choose to sign an authorization to disclose information, you can later revoke that authorization, in writing, to stop future uses and disclosures. However, any revocation will not apply to disclosures or uses already made or taken in reliance on that authorization.

# Public Health, Abuse or Neglect, and Health Oversight

We may disclose your medical information for public health activities. Public health activities are mandated by federal, state, or local government for the collection of information about disease, vital statistics (like births and death), or injury by a public health authority. We may disclose medical information, if authorized by law, to a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition. We may disclose your medical information to report reactions to medications, problems with products, or to notify people of recalls of products they may be using.

We may also disclose medical information to a public agency authorized to receive reports of child abuse or neglect. Texas law requires physicians to report child abuse or neglect. Regulations also permit the disclosure of information to report abuse or neglect of elders or the disabled.

We may disclose your medical information to a health oversight agency for those activities authorized by law. Examples of these activities are audits, investigations, licensure applications and inspections which are all government activities undertaken to monitor the health care delivery system and compliance with other laws, such as civil rights laws.

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#### **Legal Proceedings and Law Enforcement**

We may disclose your medical information in the course of judicial or administrative proceedings in response to an order of the court (or the administrative decision-maker) or other appropriate legal process. Certain requirements must be met before the information is disclosed. If asked by a law enforcement official, we may disclose your medical information under limited circumstances provided that the information:

- Is released pursuant to legal process, such as a warrant or subpoena
- Pertains to a victim of crime and you are incapacitated
- Pertains to a person who has died under circumstances that may be related to criminal conduct
- Is about a victim of crime and we are unable to obtain the person's agreement
- Is released because of a crime that has occurred on these premises; or
- Is released to locate a fugitive, missing person, or suspect

We may also release information if we believe the disclosure is necessary to prevent or lessen an imminent threat to the health or safety of a person.

#### **Workers' Compensation**

We may disclose your medical information as required by the Texas workers' compensation law.

#### **Inmates**

If you are an inmate or under the custody of law enforcement, we may release your medical information to the correctional institution or law enforcement official. This release is permitted to allow the institution to provide you with medical care, to protect your health or the health and safety of others, or for the safety and security of the institution.

#### Military, National Security and Intelligence Activities, Protection of the President

We may disclose your medical information for specialized governmental functions such as separation or discharge from military service, requests as necessary by appropriate military command officers (if you are in the military), authorized national security and intelligence activities, as well as authorized activities for the provision of protective services for the President of the United States, other authorized government officials, or foreign heads of state.

#### Research, Organ Donation, Coroners, Medical Examiners, and Funeral Directors

When a research project and its privacy protections have been approved by an Institutional Review Board or privacy board, we may release medical information to researchers for research purposes. We may release medical information to organ procurement organizations for the purpose of facilitating organ, eye, or tissue donation if you are a donor. Also, we may release your medical information to a coroner or medical examiner to identify a deceased or a cause of death. Further, we may release your medical information to a funeral director where such a disclosure is necessary for the director to carry out his duties.

#### **Required by Law**

We may release your medical information where the disclosure is required by law.

#### **Your Rights Under Federal Privacy Regulations**

The United States Department of Health and Human Services created regulations intended to protect patient privacy as required by the Health Insurance Portability and Accountability Act (HIPAA). Those regulations create several privileges that patients may exercise. We will not retaliate against a patient that exercises their HIPAA rights.

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#### **Requested Restrictions**

You may request that we restrict or limit how your protected health information is used or disclosed for treatment, payment, or healthcare operations. We do NOT have to agree to this restriction, but if we do agree, we will comply with your request except under emergency circumstances.

To request a restriction, submit the following in writing: (a) The information to be restricted, (b) what kind of restriction you are requesting (i.e. on the use of information, disclosure of information or both), and (c) to whom the limits apply. Please send the request to the address and person listed below.

You may also request that we limit disclosure to family members, other relatives, or close personal friends that may or may not be involved in your care. See PHI Form.

# **Receiving Confidential Communications by Alternative Means**

We may telephone you and leave a message about upcoming appointments, billing matters, or negative laboratory reports. You must advise the person listed below specifically if you do not want telephone messages of the above nature left for any particular reason. You may request that we send communications of protected health information by alternative means or to an alternative location. Such requests must be made in writing to the person listed below. We are required to accommodate only reasonable requests. Please specify in your correspondence exactly how you want us to communicate with you and, if you are directing us to send it to a particular place, the contact/address information.

# **Inspection and Copies of Protected Health Information**

You may inspect and/or copy health information that is within the designated record set, which is information that is used to make decisions about your care. Texas law requires that requests for copies be made in writing and we ask that requests for inspection of your health information also be made in writing. Please send your request to the person listed below.

We can refuse to provide some of the information you ask to inspect or ask to be copied if the information:

- Includes psychotherapy notes
- Includes the identity of a person who provided information if it was obtained under a promise of confidentiality
- Is subject to the Clinical Laboratory Improvements Amendments of 1988
- Has been compiled in anticipation of litigation

We can refuse to provide access to or copies of some information for other reasons, provided that we provide a review of our decision on your request. Another licensed health care provider who was not involved in the prior decision to deny access will make any such review.

Texas law requires that we are ready to provide copies or a narrative within 15 days of your request. We will inform you of when the records are ready or if we believe access should be limited. If we deny access, we will inform you in writing.

HIPAA permits us to charge a reasonable cost based fee. 25.00

#### **Amendment of Medical Information**

You may request an amendment of your medical information in the designated record set. Any such request must be made in writing to the person listed below. We will respond within 60 days of your request. We may refuse to allow an amendment if the information:

- Wasn't created by this practice or the physicians here in this practice
- Is not part of the Designated Record Set
- Is not available for inspection because of an appropriate denial
- If the information is accurate and complete

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Even if we refuse to allow an amendment you are permitted to include a patient statement about the information at issue in your medical record. If we refuse to allow an amendment we will inform you in writing. If we approve the amendment, we will inform you in writing, allow the amendment to be made and tell others that we know have the incorrect information.

# **Accounting of Certain Disclosures**

The HIPAA privacy regulations permit you to request, and us to provide, an accounting of disclosures that are other than for treatment, payment, health care operations, or made via an authorization signed by you or your representative. Please submit any request for an accounting to the person listed below. Your first accounting of disclosures (within a 12 month period) will be free. For additional requests within that period we are permitted to charge for the cost of providing the list. If there is a charge we will notify you and you may choose to withdraw or modify your request before any costs are incurred.

#### Sign-in Sheets and Announcing of Patients in Waiting Area

We provide a sign-in sheet for patients who have arrived at the office for their appointments. The signing-in provides a tool for the receptionists to confirm the presence of a scheduled individual as well as to provide a reference for future use. The sign-in sheet does not refer to any health information that could be associated with the patient.

A member of the clinical staff may enter the waiting room and call a patient by name when it is her time to see a provider. No information except the patient's name shall be used in the waiting area.

#### Appointment Reminders, Treatment Alternatives, and Other Health-Related Benefits

We may contact you by telephone, mail, or both, to provide appointment reminders, information about treatment alternatives, or other health related benefits and services that may be of interest to you. See PHI Form.

#### **Complaints**

If you are concerned that your privacy rights have been violated, you may contact the person listed below. You may also send a written complaint to the United States Department of Health and Human Services. We will not retaliate against you for filing a complaint with the government or us. The contact information for the United States Department of Health and Human Services is:

U.S. Department of Health and Human Services

#### **HIPAA Complaint**

7500 Security Blvd., C5-24-04 Baltimore, MD 21244

#### **Our Promise to You**

We are required by law and regulation to protect the privacy of your medical information, to provide you with this notice of our privacy practices with respect to protected health information, and to abide by the terms of the notice of privacy practices in effect.

# **Questions and Contact Person for Requests**

If you have any questions or want to make a request pursuant to the rights described above, please contact:

# GLOW

#### PRIVACY OFFICIAL

6705 Heritage Pkwy Ste 102 Rockwall, Texas 75087

This notice is effective on the following date: 01/01/2018 We may change our policies and this notice at any time and have those revised policies apply to all the protected health information we maintain. If or when we change our notice, we will post the new notice in the office where it can be seen.

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