

Ueno Center Dental Implant Warranty

Congratulations on your decision to have a dental implant placed. Implants are the best way to replace missing teeth as they look and function like your natural teeth. You are able to brush and floss them normally and have little to no limitations on the foods you can eat. Implants have over a 95% *surgical* success rate in healthy patients. Our biggest concerns are with patients with medical compromises, like diabetics and smokers, as they pose the highest risk of infection and implant rejection. Also, periodontal disease and poor oral hygiene are other leading causes of implant failure. Due to the high success rate of dental implants at the Ueno Center, we are very happy to offer our patients a dental implant warranty at no cost!

Prior to the final abutment and crown (restoration) being placed on your implant by your restorative dentist, your implant is under full warranty at the Ueno Center for up to 1 year after your “implant integration check.” This is when your Ueno Center doctor “signs off” on your implant being accepted by your body. If you have a temporary made that connects directly to your implant, a new temporary must be fabricated at 6 months after surgery to keep this warranty valid as temporaries will break down at around 6 months and can lead to implant complications. If your implant experiences a complication like bone loss or failure prior to your new crown, your treating doctor at the Ueno Center will fix, repair or replace your implant at no cost to you within a 1 year period of being released to your restorative dentist. If you do not get your final crown within 1 year of being released from the Ueno Center, your implant repair or replacement will be at a 50% warranty. We have had patients in the past who did not get their implants restored after being released and did not take good care of their implants and thus had complications due to poor compliance.

Your implant must be restored by the restorative doctor that referred you to the Ueno Center or a restorative doctor that we trust. If you choose to work with a restorative doctor with limited implant experience or skills (especially if your Ueno Center doctor has never been in contact with them), this can contribute to implant issues and your warranty will be voided. If you were referred to our office from your restorative dentist, you can have trust that your restorative dentist does excellent implant work as the Ueno Center doctors will only work with the best restorative dentists in the area.

Once the final abutment and crown have been placed, the Ueno Center offers a sliding warranty on the ***surgical*** portion of your treatment. If any issues occur within the first year of service of your fully restored implant (day 1 is the date of crown cementation by the restorative dentist), the Ueno Center will cover 80% of the cost to repair or replace the implant on the surgical, and not restorative, aspect. This includes, but is not limited to, bone grafts, gum grafts, and implant placement and does not include the abutment and crown as these are on the restorative side of treatment. This means, you will only pay 20% of the cost to surgically repair your implant in the 1st year. Each additional year from the date of restoration, the coverage will decrease with no implant warranty after 5 years. Here is the warranty schedule:

Patient pays:

- Prior to final abutment and crown on implant – 0%
- Date of restoration to year 1 – 20%
- Year 1 to Year 2 – 40%
- Year 2 to Year 3 – 60%
- Year 3 to Year 5 – 80%
- Year 5 and Beyond – 100%

The warranty does not apply to uncontrolled diabetics, current smokers, those that are immunocompromised or those with active periodontal disease. If you are a smoker, to be eligible for the warranty, you must show evidence of quitting smoking for 4 weeks prior to surgery and 3 months after surgery. Nicotine tests can be performed at the Ueno Center for verification, and the cost of the test will be covered by the patient. If you choose not to quit smoking you will not be eligible for the warranty, but we recommend quitting smoking for at least 2 weeks post-surgery to give you the highest chance of surgical success in the absence of quitting.

If you are a current diabetic, you are eligible for the dental implant warranty if your HbA1c is less than 6.5% and the blood test is under 90 days old. You must provide the Ueno Center with a copy of your most current blood test for verification. If your HbA1c level is over 6.5% or your last blood test was over 90 days prior, you are not eligible for the warranty until you get your HbA1c level below 6.5%.

If you have an implant failure, we may ask you to take a blood test to verify that you do not have diabetes as patients have found out that they were diabetic following an implant complication. If you have any concerns that you are a diabetic or have a family history of diabetes, we recommend that you get a blood test prior to any implant or implant related surgeries in our office. If you find out you have diabetes because of the blood test taken after an implant failure, the Ueno Center will cover 50% of the replacement cost of your implant in good faith.

If you have active periodontal disease (probing depths greater than 5 mm with the evidence of bleeding and/or bone loss), we recommend having your periodontal disease treated prior to any implants being placed as your risk for failure is much higher. Your doctor at the Ueno Center will recommend the appropriate periodontal treatment prior to your implant surgery and place you on the appropriate cleaning schedule called a recall or maintenance schedule. Patients with periodontal disease have a 5 times higher risk of implant failure and 14 times higher risk of peri-implantitis (bone loss around your implant)! Once your periodontal disease is under control, we will assess your risk for implant surgery. If your doctor feels that you are a good candidate for implant surgery, you will be eligible for implant placement and the Ueno Center warranty.

In order for this warranty to be valid, you must get regular cleanings by either your current restorative dentist, Ueno Center, or alternate between the two offices when recommended. For those with no history of periodontal disease, you will need to show that you had a minimum of 2 cleanings per year done at your general dentist's office. For those with periodontal disease or have a history of periodontal disease and are currently on 2,3 or 4 month recalls, you must keep this recall schedule in order for your warranty to be valid. For those who were recently diagnosed with periodontal disease and are getting it treated prior to your implant surgery, your doctor at the Ueno Center will recommend a recall schedule for you that must be adhered to in order to keep your warranty valid. If you miss any cleaning or recall, your warranty will be voided as proper oral hygiene and professional cleanings are paramount for implant success.

For those that cannot quit smoking, have an HbA1c level between 6.6% and 7.5% or need periodontal surgery but only want to move forward with SRP, we have a secondary warranty for you. We will only place an implant for you if we feel that you are "healthy" enough to accept the implant. Although your health is not ideal, implants can be successful for you, but your success rate will be less. For this reason, the Ueno Center will offer you a 50% warranty for 3 years from the date of implant placement, regardless of when the crown is placed. This will cover you for any issues that the implant may have during the healing phase and will also cover you for at least 2 years after the restoration is put on. We

feel that every patient should be able to eat and have the confidence they need from dental implants. Not every patient is a good candidate, and due to these facts and risks, a lesser warranty must be offered to those patients who have higher risk factors.

Please initial next to the agreement that you qualify for:

_____ I am not an uncontrolled diabetic, current smoker, and I do not have periodontal disease or planned periodontal treatment and I **opt in** to the Ueno Center dental implant warranty.

_____ I currently have (circle one) a HbA1c level above 6.5%, am a current smoker, or have periodontal treatment planned. Once I get my diabetes under control, quit smoking or finish my active periodontal treatment, I will **opt in** to the Ueno Center dental implant warranty.

_____ I am a (circle one) diabetic with a HbA1c level between 6.6% and 7.5%, a current smoker and I have no intentions of quitting smoking, or I plan on getting non-surgical periodontal therapy instead of surgical therapy. I **opt in** to the Ueno Center secondary dental implant warranty which covers 50% of the surgical cost for 3 years

_____ I am a (circle one) diabetic and will not get my HbA1c level under 7.5%, a current heavy smoker and I have no intentions of quitting smoking, or I refuse to get the recommended periodontal treatment performed prior to implant placement. I **opt out** of the Ueno Center dental implant warranty.

Today's date:

For Diabetics:

Current HbA1c _____ Test taken on _____(Date)

Cleaning/Recall schedule:

I am on a _____ month recall and will keep this recall schedule in order to keep my warranty valid.

Restorative dentist:

Date of Restoration:

I understand the conditions of the Ueno Center dental implant warranty to its fullest extent and my signature below is my acknowledgement to the dental implant warranty agreement.

Signature of patient

Date

Signature of Ueno Center treating doctor

Date