



Medical Spa NP Membership Program Terms & Conditions

- The monthly membership fee is \$99. Plus, a one-time enrollment fee of \$50. The enrollment fee is paid only once as long as the membership remains current.
- All memberships are for a 12 month minimum term. After the initial 12 month minimum term, the membership becomes month-to-month. To cancel a membership after the 12 month initial term, a 30 day written notice is required. Notices may be mailed or emailed to valerie@medicalsnp.com or kristine@medicalsnp.com. In order to cancel a membership before the 12 month minimum term has lapsed, the member must have moved more than 100 miles from our location and will be required to send proof (utility bill or official mail) with the address and member name listed on it. If a member has not relocated and hasn't been a member for the 12 month minimum, a \$350 short term cancellation fee will be due to terminate the membership. All cancellation requests due to moving must be sent to kristine@medicalsnp.com or valerie@medicalsnp.com with supporting documentation.

- The monthly membership starts the day you sign up for your membership and renews on that date each month. Medical Spa NP membership allows banking of the \$99 monthly membership payment. This bank amount caps out at \$891 (9 months of uninterrupted monthly membership payment banking).
- On each member anniversary (3 month, 6 month, 9 month, 12 month), each member is eligible to receive an anniversary gift. There are 4 anniversary gifts. Members may choose which gift to receive on each anniversary. Once a gift is used, that specific gift will be removed from the member's gift options. Each anniversary gift will need to be used up to 2 weeks before or after the member's anniversary. No exceptions will be made outside of that time frame. Members may not schedule their free service online; they must call to schedule with a staff member.
- Membership pricing, promotions, and offers are non-transferrable and are for the member's use only, unless otherwise noted.
- Membership discounts do not apply to training, modeling or flash sale specials.
- Monthly membership dues cannot be supplemented by any other promotional vendor programs such as Brilliant Distinctions or Aspire Rewards. However, if a member purchases Botox, for example, they will receive the member rate and will be able to use their Brilliant Distinctions points.
- Any membership fee that is returned for insufficient funds, incorrect card number or card information is considered in arrears and due to Medical Spa NP, LLC. If a membership is considered in arrears, membership services and discounts will not be available for use until the balance is paid up to and including the current month due.
- If a membership is past due for more than 10 days, a \$50 reinstatement fee must be paid in order to reinstate the membership.

- Membership fees cannot be offset by any in store credit and must be paid by a Visa/Mastercard/American Express/Discover card. Care Credit will not be accepted as payment for membership fees.
- Membership funds, the balance of a member's virtual wallet, cannot be transferred to the virtual wallet of another member or regular client.
- Monthly membership fees are drafted on a 30 day rolling basis and are typically withdrawn on the same calendar day each month.
- Particular appointment availability or provider availability is not and cannot be guaranteed. All of our providers go through our rigorous training process.
- Membership payments made are not refundable.

I, the undersigned, acknowledge and agree to these terms and conditions.

Print Name _____

Signature _____

Date _____