



Patient Bill of Rights

You have the right:

- to considerate and respectful care
- to obtain from your healthcare provider complete and current information concerning your diagnosis, treatment and prognosis in terms you can understand
- to receive from your physician or dentist information necessary to give informed consent prior to the start of any procedure and or treatment
- to refuse treatment to the extent permitted by law, and be informed of the medical consequences of actions
- to every consideration of your privacy concerning your personal health care
- to expect all communications and records pertaining to your care to be treated as confidential
- to have the clinic, within its capacity, make reasonable responses to your requests
- to be advised if the clinic proposes to engage in or perform human research affecting your care or treatment
- to be referred to specialized care if needed
- to expect reasonable continuity of care and education
- to know what clinic rules and regulations apply to your conduct as a patient
- to express grievances and/or suggestions to the Health Center
- to change primary or specialty physicians or dentists if other qualified physicians or dentists are available

You are responsible:

- for informing your healthcare provider if you do not understand instructions
- for informing your healthcare provider if instructions cannot be followed and assist with a more suitable plan
- for telling your healthcare provider about past illnesses, hospitalizations, medications and other matters affecting your health
- for notifying your healthcare provider about any changes in your condition
- for notifying your healthcare provider if treatment of medications do not help
- for cooperating in observing safety regulations and policies of the clinic
- for being considerate of clinical personnel who are involved in providing your healthcare
- for appropriate and respectful use of clinic facilities and equipment, to assure its availability to future patients
- for personal valuables and belongings
- for making appointments for healthcare whenever possible
- for canceling appointments, if necessary, early enough to allow time for others to schedule appointments
- for bringing in your insurance forms and keeping us informed of any medical assistance you may have or you may be getting
- for seeing that children (minors) are accompanied to the clinic by parents or guardians