

# The Vanguard Clinic

11605 Studt Ave., Suite 120 St. Louis, MO 63141

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

DOB: \_\_\_\_\_ Age: \_\_\_\_\_ SS#/SIN: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Work: \_\_\_\_\_ Email: \_\_\_\_\_

Check Appropriate Box:  Minor  Single  Married  Divorced  Widowed  Separated

Home Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Gender:  Male  Female

Employer Name: \_\_\_\_\_

Spouse or Patient's Guardian: \_\_\_\_\_

Whom may we thank for referring you? \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

In an emergency and the patient is a minor, it is okay for us to treat in absence of parents;

\_\_\_\_\_  
Parent or Guardian Signature

\_\_\_\_\_  
Date

## Responsible Party (complete if different from above)

Name of The Person responsible for this account \_\_\_\_\_

Relationship to Patient \_\_\_\_\_

Address \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone \_\_\_\_\_

Driver's License # \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Is the person currently a patient at our office?  Yes  No

## Do you have any Medical insurance? Yes No if yes, provide the card:

Name of the insured \_\_\_\_\_

Relationship to patient \_\_\_\_\_ Birthdate \_\_\_\_\_

Name of Employer \_\_\_\_\_ Work Phone \_\_\_\_\_

Address of Employer \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Insurance ID Number: \_\_\_\_\_ Group # \_\_\_\_\_ Union or local # \_\_\_\_\_

Ins. Co. Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**ASSIGNMENT OF HEALTH PLAN BENEFITS AND RIGHTS  
AS WELL AS AN APPOINTMENT AND/OR DESIGNATION AS MY PERSONAL REPRESENTATIVE  
AND AN ERISA/PPACA REPRESENTATIVE AND BENEFICIARY**

I understand and agree that (regardless of whatever health insurance or medical benefits I have), I am ultimately responsible to pay **THE VANGUARD CLINIC, LLC, Rachel Wilkinson, FNP-C, Michael J Glickert, DC, Joseph Novof, DO** as well as all employees, employers, representatives, and agents thereof, (hereinafter collectively referred to as "Healthcare Providers") the balance due on my account for any professional services rendered and for any supplies, tests, or medications provided. I hereby authorize payment of, and assign my rights to, any health insurance or medical plan benefits directly to Healthcare Providers for any and all medical/healthcare services, supplies, tests, treatments, and/or medications that **have been or will be** rendered or provided; as well as designating and appointing Healthcare Providers as my beneficiary under all health insurance or medical plans which I may have benefits under. I hereby authorize the release of any health status, conditions, symptoms or treatment information contained in your records that is needed to file and process insurance or medical plan claims, to pursue appeals on any denied or partially paid claims, for legal pursuit as to any unpaid or partially paid claims, or to pursue any other remedies necessary in connection with same. I hereby assign directly to Healthcare Providers all rights to payment, benefits, and all other legal rights under, or pursuant to, any health plan (including, but not limited to, any ERISA governed plan/insurance contract, PPACA governed plan/insurance contract) rights that I (or my child, spouse, or dependent) may have under my/our applicable health plan(s) or health insurance policy(ies). I also hereby appoint and designate that Healthcare Providers can act on my/our behalf, as my/our Personal Representative, ERISA Representative, and PPACA Representative as to any claim determination, to request any relevant claim or plan information from the applicable health plan or insurer, to file and pursue appeals and/or legal action (including in my name and on my behalf) to obtain and/or protect benefits and/or payments that are due (or have been previously paid) to either Healthcare Providers, myself, and/or my family members as a result of services rendered by Healthcare Providers, and to pursue any and all remedies to which I/we may be entitled, including the use of legal action against the health plan, the insurer, or any administrator. I hereby also declare that Healthcare Providers is my/our beneficiary regarding my/our health plan as contemplated by both ERISA and PPACA, and that Healthcare Providers can pursue any and all rights that I/we may have under state and/or federal law regarding my/our health plan. This assignment, appointment, and designation will remain in effect unless revoked by me in writing. *It is my intent that the effective date of this document shall relate back to include all services, supplies, test, treatments, or medications that have been previously provided by Healthcare Providers.* A photocopy or scan of this document is to be considered as valid and as enforceable as the original.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_. X \_\_\_\_\_  
(patient signature)

X \_\_\_\_\_ (Parent or Guardian Signature, if applicable) \_\_\_\_\_ (Print name)

**Health History**

**Chief Complaint:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**History of Chief Complaint:**

Location: \_\_\_\_\_  
(Where is the pain/problem?)

Severity: \_\_\_\_\_  
(Scale of 1-10, 10 is worst pain)

Timing: \_\_\_\_\_  
(Does the pain/problem occur at specific times?)

Quality: \_\_\_\_\_  
(Example: normal vs abnormal color, activity, etc..)

Duration: \_\_\_\_\_  
(When did it start? How long have you had pain?)

Context: \_\_\_\_\_  
(What makes the pain/problem worse/better?)

**Past Medical History**

(Have you ever had the following: (circle "yes" or "no"/ leave blank if you are uncertain.)

- |                                    |                        |                             |
|------------------------------------|------------------------|-----------------------------|
| Anemia: YES / NO                   | COPD: YES / NO         | Back Trouble: YES / NO      |
| Hepatitis: YES / NO                | Gout: YES / NO         | Bladder Infection: YES / NO |
| COPD: YES / NO                     | Anxiety: YES / NO      | Depression: YES / NO        |
| High Blood Pressure: YES / NO      | Ulcers: YES / NO       | Bipolar: YES / NO           |
| Epilepsy: YES / NO                 | A-Fib: YES / NO        | Kidney Disease: YES / NO    |
| Fibromyalgia: YES / NO             | Migraines: YES / NO    | Hemorrhoids: YES / NO       |
| Thyroid Issues: YES / NO           | Tuberculosis: YES / NO | Stroke: YES / NO            |
| Bleeding Tendency: YES / NO        | Incontinence: YES / NO | Diabetes: YES / NO          |
| Asthma: YES / NO                   | Cancer: YES / NO       | Hernia: YES / NO            |
| Hives or Eczema: YES / NO          | Pneumonia: YES / NO    | Mood Disorders: YES / NO    |
| AIDS/HIV: YES / NO                 | Glaucoma: YES / NO     | Shingles: YES / NO          |
| Arthritis: YES / NO                | Bronchitis: YES / NO   |                             |
| Congestive Heart Failure: YES / NO |                        |                             |
| Deep Vein Thrombosis: YES / NO     |                        |                             |

Any Other Disease/Conditions: \_\_\_\_\_  
\_\_\_\_\_

**Previous Surgeries**

What?	When?	Hospital, City, State
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**Medications:** (include nonprescription/supplements/vitamins)

\_\_\_\_\_  
\_\_\_\_\_

**Allergies (including medication allergies):** \_\_\_\_\_  
\_\_\_\_\_

**Doctors:**

Primary Care Physician: \_\_\_\_\_

Primary Care Physician's Phone #: \_\_\_\_\_

Specialist: \_\_\_\_\_

Specialist's Phone #: \_\_\_\_\_

**Patient Social History (circle):**

- |                 |        |                       |           |          |         |
|-----------------|--------|-----------------------|-----------|----------|---------|
| Marital Status: | Single | Married               | Separated | Divorced | Widowed |
| Use of Alcohol: | Never  | Rarely                | Moderate  | Daily    |         |
| Use of Tobacco: | Never  | Rarely                | Moderate  | Daily    |         |
| Use of Drugs:   | Never  | Type/Frequency: _____ |           |          |         |

**Family Medical History:**

	Age	Disease	Cause of Death
Father	_____	_____	_____
Mother	_____	_____	_____
Siblings	_____	_____	_____
	_____	_____	_____
Children	_____	_____	_____
	_____	_____	_____
	_____	_____	_____

**To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my health. It is my responsibility to inform the doctor's office of any changes in my medical status. I also authorize the healthcare staff to perform the necessary services I may need.**

\_\_\_\_\_  
Signature of the Patient, Parent or Guardian

\_\_\_\_\_  
Date

Reviewing Provider:

\_\_\_\_\_  
Signature of Provider

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name of Provider

# **HIPAA Information and Consent Form**

The Health Insurance Portability and Accountability Act (HIPAA) provides safeguards to protect your privacy. Implementation of HIPAA requirements officially began on April 14, 2003. Many of the policies have been *our* practice for years. This form is a "friendly" version. A more complete text is available through our front office.

What this is all about: Specifically, there are rules and restrictions on who may see or be notified of your Protected Health Information (PHI). These restrictions do not include the normal interchange of information necessary to provide you with office services. HIPAA provides certain rights and protections to you as the patient. We balance these needs with our goal of providing you with quality professional service and care. Additional information is available from the U.S. Department of Health and Human Services. [www.hhs.gov](http://www.hhs.gov)

We have adopted the following policies:

1. Patient information will be kept confidential except as is necessary to provide services or to ensure that all administrative matters related to your care are handled appropriately. This specifically includes the sharing of information with other healthcare providers, laboratories, health insurance payers as is necessary and appropriate for your care. Patient files may be stored in open file racks and will not contain any coding which identifies a patient's condition or information which is not already a matter of public record. The normal course of providing care means that such records may be left, at least temporarily, in administrative areas such as the front office, examination room, etc. Those records will not be available to persons other than office staff. You agree to the normal procedures utilized within the office for the handling of charts, patient records, PHI and other documents or information.
2. It is the policy of this office to remind patients of their appointments. We may do this by telephone, text message, e-mail, U.S mail, or by any means convenient for the practice and/or as requested by you. We may send you other communications informing you of changes to office policy and new technology that you might find valuable or informative.
3. The practice utilizes several vendors in the conduct of business. These vendors may have access to PHI but must agree to abide by the confidentiality rules of HIPAA.
4. You understand and agree to inspections of the office and review of documents which may include PHI by government agencies or insurance payers in normal performance of their duties.
5. You agree to bring any concerns or complaints regarding privacy to the attention of the office manager or a provider within the office.
6. We agree to provide patients with access to their records in accordance with state and federal laws.
7. We may change, add, delete or modify any of these provisions to better serve the needs of the both the practice and the patient.
8. You have the right to request restrictions in the use of your protected health information and to request change in certain policies used within the office concerning your PHI. However, we are not obligated to alter internal policies to conform to your request.

**I, (name) \_\_\_\_\_ (date) \_\_\_\_\_ do hereby consent and acknowledge my agreement to the terms set forth in the HIPAA INFORMATION FORM and any subsequent changes in office policy. I understand that this consent shall remain in force from this time forward.**

# The Vanguard Clinic's Financial Agreement

We share your concerns regarding the increasing cost of health care. We believe that you deserve the best possible care we can provide at a reasonable cost. With this in mind, we would like to share some information with you about our financial policy. We want you to feel comfortable with us regarding your financial and insurance matters and thereby prevent any misunderstandings. We hope you will consult with us if you have any questions regarding our service and/or fees.

**Free Consultation:** Our office offers a no-charge consultation for anyone interested in starting care at The Vanguard Clinic. During this consultation, a Patient Advocate will listen to your health issues and determine if you have a condition in which we have success treating, or if your symptoms are best served by another office/provider. There is no charge for this time, but we may ask that you pay a refundable deposit for your appointment time.

**New Patient Exams:** Since the initial exam is a meeting seeking a professional opinion there is a charge for this visit. Patients without insurance or with insurance that we are an Out of Network provider for, are required to pay this charge at the time of service. For those patients with insurance, we will forward a claim to your insurance company.

**Patients WITH insurance:** The Vanguard Clinic accepts most major health insurances. Our office will do its best to determine eligibility and coverage before rendering any services and communicate any potential costs to the patient. Many people are under the impression that if they have insurance, it is the insurance company that owes the doctor for their services, unfortunately, that is not the case. The insurance contract is between the patient and the insurance company; therefore, the patient is responsible for the bill regardless of insurance coverage. We will file claims to your health insurance company; however, it is the responsibility of the patient (or insured) to provide our office with complete insurance information.

**Patients WITHOUT insurance:** Financing options are available and facilitated by our financial coordinator. If you choose to forgo these options, charges are required to be paid for in-full at the time of service.

**Medicare:** Providers at The Vanguard Clinic are IN-NETWORK providers with Medicare. Our office will bill Medicare for services rendered and any secondary policies that you have. Medicare covers 80% of services, and the patient (or secondary insurance) is responsible for the remaining 20% of Medicare's allowable.

**Medicaid:** Our providers are **NOT** Medicaid providers at this time. Medicaid recipients are considered Patients WITHOUT insurance if you wish to seek care.

**Non-Covered Services:** The Vanguard Clinic does provide some services that are considered non-covered services by both Major Medical Health Insurances and Medicare. Those services will be communicated to you before being rendered. All costs of these procedures will be discussed before services are rendered.

**Discounts:** Our office cannot offer discounts due to be contracted with Medicare and many Major Medical Health Insurance companies.

**Credit Card Payments:** Our office accepts Visa, Mastercard, American Express, Discover, Health Savings Accounts and bank Debit cards.

**Patient Responsibility:** Agreements between parents/guardians or denying financial responsibility for services rendered are not recognized by this office. We consider the guardian responsible for payment of services. Adults aged 18 years or older are legally responsible for their accounts unless that individual has a condition requiring him/her to have a custodian/trustee of their financial accounts. If a custodian or trustee is in charge, they are responsible for the patient's account with our office.

**Returned Checks:** A fee of \$35.00 will be charged for check recovery.

**Account Balances:** The balance on all accounts is due in full within 90 days of receiving a Statement of Balance. If payment for services rendered are not made within this time frame, a financial charge of 1.5% per month will be added to the account (18% per annum).

**Assignment and Release:** I hereby authorize my insurance benefits to be paid directly to the doctor. I am financially responsible for any balance due. If it becomes necessary to effect collections of any amount owed, I agree to pay for all costs and expenses, including reasonable attorney fees. I also authorize the clinic to release any information required for this claim.

**Cancellation Policy:** There is a \$50.00 fee for cancelled appointments with less than 24-hour notice.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_