



Cancellation and No Show Policy

We understand that situations arise in which you must cancel your appointment. It is therefore requested that if you must cancel your appointment, you provide more than 24 hours notice. This will allow other patients who are waiting for an opportunity to be scheduled in that appointment slot.

Any scheduled appointments that are cancelled with less than 24 hour notification may be subject to a \$25.00 cancellation fee.

Patients who do not show up for their appointments without a call to cancel will be considered a **NO SHOW**. Patients who “No Show” two (2) or more times in a 12 month period may be subject to a \$25.00 “No Show” fee and be denied any future appointments without prepayment.

The Cancellation and No Show fees are the sole responsibility of the patient. We understand that special, unavoidable circumstances may cause you to cancel your appointment with less than 24 hours. Fees in this instance may be waived or increased at the physician’s and/or management’s discretion.

Our practice firmly believes that long term patient relationship is based upon understanding and communication. Questions about our Cancellation and No Show fees may be directed to our office at 480-926-5326.

Please sign that you have read, understand and agree to Summit Physical Therapy AZ’s Cancellation and No Show policy.

Patient/Patient Representative Name (Please Print)

Signature of Patient/Patient Representative

Date